



## PECSSER GOLDEN COLD MAINTENANCE CONTRACT

### **Straight line Budgeting**

With a Pecsser Golden Cold Maintenance Contract, maintenance costs are fixed for the duration of the term for a monthly fee that covers planned maintenance, unscheduled repairs and breakdown support, meaning there are no surprises when it comes to servicing your equipment, giving you peace of mind.

### **Reduced administration**

Arranging service and repairs can be time consuming and divert attention away from your core business. Pecsser Golden Cold Maintenance Contracts take care of this for you, plus our systems and purchasing power mean we can buy efficiently on your behalf, therefore helping you to benefit through a fixed monthly fee and consolidated invoicing regardless of the level of maintenance needed.

### **Specialist Expertise**

With access to the latest diagnostic software, specialist tools and technical literature nobody understands Carrier Transicold equipment better than our service technicians. Add to this the product support training they receive from our dedicated training centre, you really are in the care of the experts.

### **Support Whenever, Wherever**

The Pecsser Golden Cold Maintenance Contract gives you access to our Toll Free Call Centre. Supporting you 24/7/365 our aim is to make the process as simple and efficient as possible. By calling 0800 004 503 we'll manage your call out and repair from start to finish. With a large network of service points supported by mobile Technicians, technical assistance is never far away.

### **Optimized Efficiency**

In addition to being maintained in line with Carrier Transicold's specifications, the Pecsser Golden Cold Maintenance Contract ensures your equipment benefits from genuine Carrier Performance Parts™. Designed to ensure your equipment operates at its peak in terms of performance, reliability and safety, Performance Parts can also help maintain unit re-sale value. Combine this with a spare part first time pick rate exceeding 97% and you can be sure that whenever a repair is needed we'll get you back on the road in no time.